

What to do in case of cargo loss, damage or delay?

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Risk Management

Training and planning

Risk Management

- Recruitment of personnell
- Training of personnell
- Condition of the vehicles
- Route Planning
- Dangerous Goods





Loss, damage or delay

Accidents and Incidents

- Check whether anyone is injured
- Check the circumstances of the accident
- Collect evidence
- Inform the sender/consignee
- Contact your insurance company



Delivery, redelivery or destruction

- Delivery or redelivery?
- Dangerous cargo – destruction?



Performing parties

- See to that performing parties that have caused the loss or damage are sued within the one year period



Thank you for
your attention

